Nivo SSO

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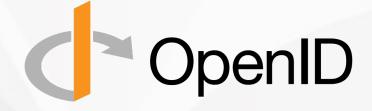
Nivo SSO

Nivo SSO supports the OpenID Connect standard:

https://openid.net/connect/

This OpenID Connect standard is supported by Azure Active Directory and other Enterprise Identity Providers.

Configuring Azure Active Directory

- Create a new Enterprise Application, e.g. named Nivo
- Provide Nivo with the Application ID, Tenant ID
- Nivo will provide you with a redirect URI to add to the Application:
  - E.g: https://lender.nivohub.com/sso/callback
- Configure implicit grant hybrid flows
  - Check id_token
- Token configuration
  - Add email claim of type ID and enable permissions
  - (make sure all Azure users have the email field configured)

Configuring Nivo Agent Console

We will configure your agent console using the Application ID and Tenant IDs that you provide.

This configuration process requires us to restart your agent console processes leading to a downtime of around 15 minutes. This step can be performed out of hours.

Your agent users will be directed to your SSO provider if they are not already logged in, otherwise they will be logged directly into Nivo.

The built in Nivo authentication will continue to be available if needed by directing your agent users to https://your-agent-console-url/loginForm